



About our Newsletter

Welcome to the Bannister In Home Care Newsletter for our NDIS clients. We will use this newsletter to keep you informed of important and interesting news and information about the National Disability Insurance Scheme.

We welcome your feedback on how we are meeting your needs, how we can improve our existing services and any suggestions that you may have for new services.

NDIS Update...

There is so much news in the papers, online, in blogs and elsewhere that it is hard to keep up.

On 25 May, the Prime Minister and Premier announced that ***"Australians with a disability, their families and their carers will be better off under a landmark agreement reached today between the Commonwealth and New South Wales Governments."***

This is a significant milestone in the delivery of one of the most important social reforms in our nation's history. It places people at the centre of the system, and gives them choice and control over the services they receive.

Over 84,000 people in NSW are already benefiting from the NDIS, including more than 16,000 people who had not previously accessed government-funded specialist disability supports. The NDIS is expected to eventually support around 140,000 people with disability in NSW."

If you have any information that you would like to share, let us know. **Give us your feedback – we welcome it and we will respond to it.**

Plan review

How long before your plan finishes should you have a review meeting? ***The NDIA web site says that NDIA will contact you at least six weeks prior to your scheduled plan review. Keep an eye on your review date and if you haven't heard from NDIA six weeks prior to the scheduled review – give them a call 1800 800 110***

We have a new number!! – 9052 5634

We now have a dedicated phone line for our NDIS clients. To contact our friendly office or service management staff, please call 9052 5634.

The office operates between 9am and 5pm, Monday to Friday. Outside of these hours, someone will return your call as soon as possible.

Feedback - We welcome and encourage your feedback and we guarantee to respond and keep you informed. Confidentiality guaranteed. 9502 5634

www.bannisterinhomecare.com.au

