



About our Newsletter

Welcome to the Bannister In Home Care Newsletter for Home Care Package clients. We will use this newsletter to keep you informed of important and interesting news and information about Home Care Packages.

We welcome your feedback on how we are meeting your needs, how we can improve our existing services and any suggestions that you may have for new services.

Home Care Packages

Leading aged care peak bodies have lobbied the Government over the number of Home Care Packages being released, the significant waiting time for assignment and the high number of care recipients (40,000) allocated packages at a level lower than have been approved.

It is likely that some of these issues will be addressed in the May budget. Bannister In Home Care will keep an eye on developments and let our clients know of any changes.

Unspent Funds

Many of our Home Care Package clients have significant amounts of "unspent funds" in their budgets. The Government is considering recommendations to recover unspent funds from care recipients. If you have unspent funds, perhaps you should be thinking about spending these on things that will make your life easier at home. Give us a call if you would like to discuss options.

Bannister In Home Care Maintenance

Great news! – we have just appointed our Home Care Maintenance Manager – Stewart Epps. Stewart will be responsible for ensuring that we provide the best and most reliable home maintenance services for our clients – lawns, minor modifications, general maintenance, etc. If there is anything you need, or would like some advice, give Stewart a call on **0490 432 707** or send an email to stewart@bannisterinhomecare.com.au

We have a new number!! – 02 9052 5634

To contact our friendly office or service management staff, please call 02 9052 5634.

The office operates between 9am and 5pm, Monday to Friday. Outside of these hours, someone will return your call as soon as possible.

Feedback - We welcome and encourage your feedback and we guarantee to respond and keep you informed. Confidentiality guaranteed.

www.bannisterinhomecare.com.au

